

CLIENT

Client
Opens
Claim

Collection
of
Documents

Presentation
of Claim
To Carrier

30 Day
Follow-Up

90 Day
Follow-Up

Claim
Settlement

Client Receives
Reconciliation
Check In Mail

rockfarm
Supply Chain Solutions

Claims Support

- **Reporting Capabilities – Custom Scorecard Metrics**

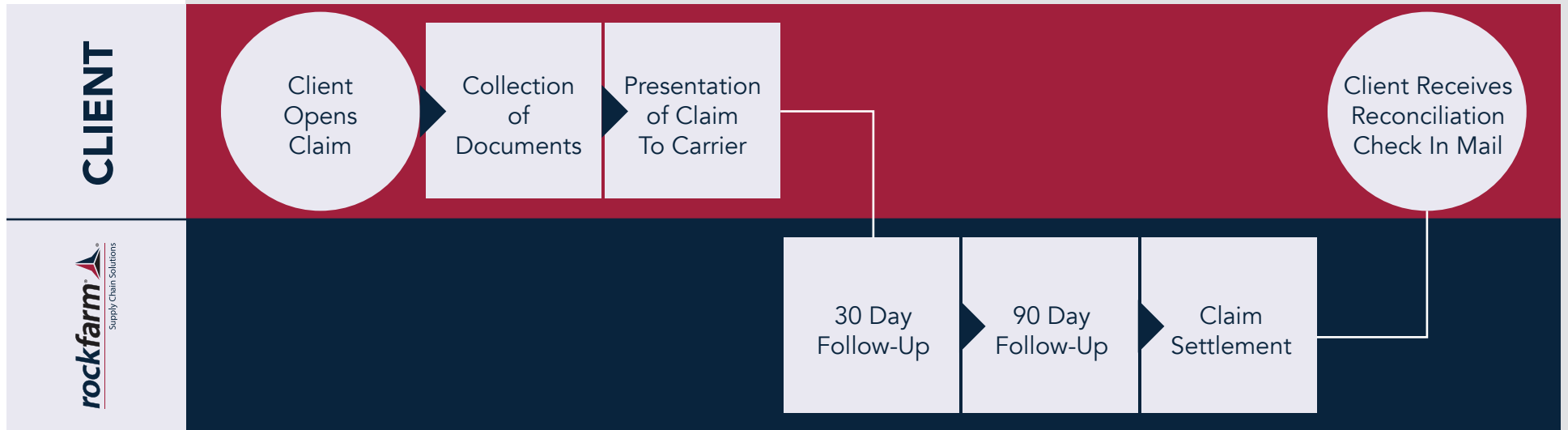
- **Client**

- Collection of Documentation (Including Product Invoice)
- Presentation to Carrier
- Carrier Compliance per Carmack Amendment
(30 Day Response, 90 Day Resolution)
- Settlement/Mitigation

- **Rockfarm**

- Claims/System Support

Mitigation & Compliance



- **Reporting Capabilities – Custom Scorecard Metrics**

- **Client**

- Collection of Documentation (Including Product Invoice)
- Presentation to Carrier

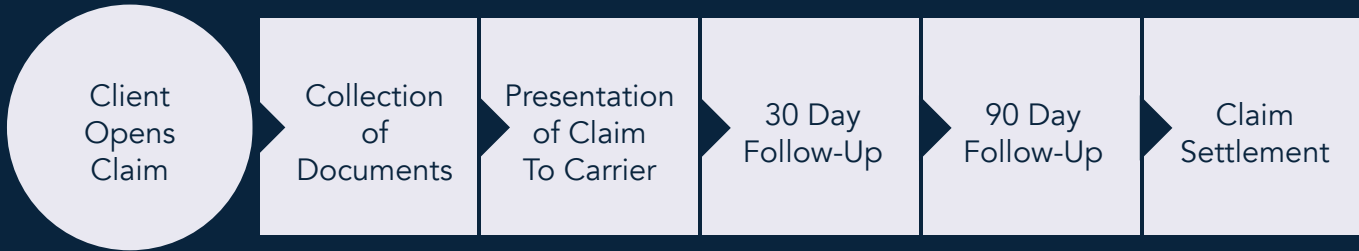
- **Rockfarm**

- Carrier Compliance per Carmack Amendment (30 Day Response, 90 Day Resolution)
- Settlement/Mitigation
- Claims/System Support

Fully Managed

CLIENT

rockfarm
Supply Chain Solutions



Client Receives Reconciliation Check In Mail

• **Reporting Capabilities – Custom Scorecard Metrics**

• **Client**

- Submit claim to Rockfarm

• **Rockfarm**

- Collection of Documentation
- Presentation to Carrier
- Carrier Compliance per Carmack Amendment (30 Day Response, 90 Day Resolution)
- Settlement/Mitigation